

CONFIDENTIAL

CSI-111

Sony Service Company National Technical Services A Division of Sony Electronics Inc. Park Ridge, New Jersey 07656

Service Bulletin Computer Monitors

Model: GDM-17SE1, GDM-20SE1

No. 207

Subject: Color Noise or No Color; BNC Connector

Date: June 19, 1998

Failure

Symptom: (1440)

The unit has noise in the picture or a color is missing. The picture may be unstable or

have intermittent no picture symptoms. The BNC Input connectors may have

deteriorated contact points.

Solution: If the customer complains of this symptom, then please check the condition of the

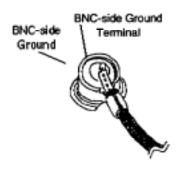
BNC connectors on the Input Terminal Board. Refer to the following illustrations.

INPUT TERMINAL BOARD



If needed, solder each of the BNC input connectors as shown below.

SOLDER THE INPUT TERMINALS





Repeat with each connector (R, G, B, HD, VD).

The correction procedure is completed.

Reference: TM DPCD98-017, J. Grose

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